

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) The district-wise waiting list of Bihar as on 31-7-1991 is given in the attached statement.

(b) Expansion plans have been drawn for clearing the present waiting list progressively during the 8th Plan period. However, majority of the waiting list in Bihar is expected to be cleared by March, 1993 with the addition/expansion of telephone exchanges.

(c) The year-wise development taken place during the last 3 years is as under:

Year	New telephone connections provided
1988-89	7948
1989-90	9294
1990-91	11757

STATEMENT

District-wise waiting list of Bihar upto 31-07-1991

Sl. No.	District	waiting List
1	2	3
1	Bhojpur	60
2	Rohtas	35
3	Bhagalpur	1377
4	Sahebganj	41
5	Chapra	69
6	Gopalganj	64
7	Siwan	225
8	Begusarai	138
9	Khagaria	53
10	Darbhanga	202
11	Madhubani	108

1	2	3
12	Samastipur	97
13	Deoghar	5
14	Dumka	26
15	Godda	13
16	Dhanbad	1484
17	Palamu	65
18	Aurangabad	39
19	Gaya	369
20	Jehanabad	27
21	Nawadah	121
22	Giridih	23
23	Hazaribagh	303
24	Singhbhum East	2671
25	Singhbhum West	364
26	Araria	12
27	Katihar	64
28	Kishanganj	14
29	Purnea	277
30	Monghyr	76
31	Champaran East	31
32	Champaran West	2
33	Muzaffarpur	1402
34	Sitamarhi	186
35	Vaishali	405
36	Nalanda	427
37	Patna	7196
38	Gumla	27
39	Lohedaga	20
40	Ranchi	3666
41	Madhepura	32
42	Saharsa	91
		21907

Complaints Against Delhi Police Personnel

2311. SHRI GOVINDA CHANDRA MUNDA: Will the Minister of HOME AFFAIRS be pleased to state:

(a) the number of complaints received against Delhi police personnel

for misbehaviour and misuse of their authority during the last three years, year-wise; and

(b) the action taken against the concerned personnel?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI M. M. JACOB): (a) The total number of complaints received in Vigilance Branch of Delhi police from 1988 to 1990 Year-wise is as under:—

<i>Year</i>	<i>No. of complaints</i>
1988	16800
1989	17143
1990	20179

(b) During the period under reference, departmental enquiry was initiated against 135 officials. Thirteen officials were dismissed; services of 12 officials forfeited; increment of 3 officials withheld; pay of 4 officials reduced; 97 officials awarded censure and 50 officials warned.

[English]

Improvement in Telecommunication Services

2312. PROF. ASHOK ANAND-RAO DESHMUKH: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government had launched a 100-days' programme for the improvement of the telecommunication services in the country;

(b) if so, the details thereof; and

(c) the expenditure incurred in this regard?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU): (a) Yes, Sir. The 100 Days' Programme was launched with effect from 1-1-1991.

(b) The 100 Days' Programme was launched to create better understanding of subscribers' problems, achieve higher productivity, speedier completion of projects and to introduce new services in the Department of Telecommunications and allied public sector under-takings. Some of the important achievements are given in the attached statement.

(c) The programme formed an integral part of the on-going activities and projects of the Department and its public sector undertakings and as such no additional expenditure was incurred.

STATEMENT

Details/Achievements of the '100 Days' Programme

<i>Sl. No.</i>	<i>Name of the Item</i>	<i>Achievement</i>
1	Commissioning of new exchanges	1,710
2	Provision of new telephone connections	3.15 lakhs
3	New STD routes commissioned	209
4	Opening of local public telephones	9,878
5	Commissioning of STD public call offices	5,901
6	Commissioning of Long Distance Public Telephones	1,076
7	Assessment of subscribers perception of Telecom. services—Subscribers contacted	6.79 lakhs
8	Open House Sessions and Telephone Adalats held	400